sk | Sujay Kumar

Product Designer | Bengaluru, India

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Product Designer with 6 years of experience building impactful, user-first enterprise products in Lending, Education, Entertainment, and XR. Strong track record of building solutions that last and scale enabling and empowering teams. Ardent believer of design-led problem solving, agnostic of medium or domain. Ready to bring a blend of strategic insight and creative problem-solving in a leadership role balancing business and technology.

Work Experience

Product Design Manager - Saison Omni/ Aumnee Bengaluru, IN 7/25 to present

Enterprise lending platform for financial institutions and debt-fund credit ventures

- Improved design quality and streamlined delivery processes through AI-led workflows.
- Reduced feature shipment time through modular and configurable patterns.
- Reduced product operation overhead by enabling users with self-serve features.

Visiting Faculty — MIT-WPU, Pune, IN

11/24 to present

Design Mentor — Designerrs Academy, Mumbai, IN

05/24 to present

Sr. UX Designer — Biz2X, Noida, IN

12/24 to 07/25

SAAS end-to-end Lending stack for the Indian market

- Reduced client onboarding time by building reusable and configurable patterns.
- Leading the **transition from SAAS to Al agentic solutions** that empower clients to build tailored products in real-time.

Sr. UX Designer — JioTesseract, Mumbai, IN

04/23 to 11/24

XR Platform (SDK, OS, System applications)

- Led the design and development of multi-modal interactions, resulting in a **consistent experience** across interaction types for users and developers.
- Cut development time by 60% with an XR SDK toolkit offering cross-platform consistency.
- Developed comprehensive **design foundations** for immersive UI, motion & transitions, and patterns that standardized XR UI principles in the ecosystem.

Mixed Reality Learning and Development enterprise solution

- Designed a no-code content creation module for **easy adoption of XR** in existing L&D practices. HR onboarding pilot achieved a **28% boost** in new hire satisfaction.
- Developed an activity-based XR learning experience with advanced tracking and insights,
 enhancing learner retention, currently live for 20+ enterprise customers.

Sr. UX Designer — BRND STUDIO, Mumbai, IN

03/20 to 03/23

Amazon Prime Studios

 Increased asset delivery efficiency with automated due-date calculations, and enabling localization managers to make timely interventions.

BYJU'S MentorConnect

- Reduced average wait time for customers from 3 minutes to under 30 seconds.
- Enhanced mentor's productivity by **3x**, scaled personalized mentorship (1 mentor to 600 students) boosting student performance, engagement, and retention.

Suraksha Central (Enterprise product suite for social surveying and auditing)

- Saved an annual **expenditure of ₹3.3M** on Analytics by implementing a free and scalable data viz. dashboard for the Women and Child Departments of 7 States.
- Built SafCa, a tool to periodically audit Child Care Institutions in India in 4 languages under 10 parameters of the Juvenile Justice Act.

Education

B.Des., IIT Bombay 2015 to 2019

Course Overview

 User-centered design generalist with a focus on interaction design.

Internship @ Platify.co

- Designed a product that bundles e-commerce services.
- Simplified recharge and bill payments with GoCharge.

Hostel Design Secretary

Institute Placement Coordinator

Skills

Technical Skills

- Rapid Prototyping Inclusive Design
- Information Architecture Research
- Usability Testing Customer Journey
- Design System & Foundations

Tools

- Figma Adobe Creative Cloud
- Al tools• Miro• Sketch• FigJam
- Microsoft 365 Google workspace
- HTML CSS JS

Leadership Skills

- Roadmap Planning Team Mentorship
- Stakeholder Communication
- Cross-functional Collaboration
- Product Development Process
- Project Management

Organizational accolades

Received the "Rising Star" award within 3 months of joining for extraordinary contribution at Biz2X

Awarded "Go that extra mile" twice for exceptional contributions to the team at JioTesseract.

"Early bird" award for a quick transition to the team at JioTesseract.